<u>CLAIM AMENDMENTS</u>

Claims 1 – 15 (Canceled)

16.   (Currently Amended) A method comprising:

receiving personal agent software from a subscriber; ~~and~~

<u>detecting the occurrence of a network event;</u>

<u>upon detecting the occurrence of a network event, determining whether personal</u>
<u>agent software for the event is available; and</u>

executing said software to provide services to said subscriber.

Claim 17   (Canceled)

18.   (Currently Amended) The method of claim [[17]] <u>16</u> wherein if personal agent
software for the event is not available, processing the event using network event processing.

19.   (Original) The method of claim 16 including detecting the occurrence of an
event, and upon the detection of the occurrence of an event, selecting an appropriate agent to run.

20.   (Original) The method of claim 19 including making available service primitives
to implement network call functions to personal agent software that provides personalized
services to subscribers to said telephone network.

21.   (Currently Amended) An article comprising a medium storing instructions that
enable a processor-based system to:

receive personal agent software from a subscriber; ~~and~~

<u>detect the occurrence of a network event;</u>

<u>upon detection of the network event, determine whether personal agent software</u>
<u>for the event is available; and</u>

execute said software to provide services to said subscriber.

Claim 22   (Canceled)

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23.   (Currently Amended) The article of claim [[22]] 21 further storing instructions that enable the processor-based system to process the event using network event processing if personal agent software for the event is not available.

24.   (Original) The article of claim 21 further storing instructions that enable the processor-based system to detect the occurrence of an event, and upon the detection of the occurrence of the event, select an appropriate agent to run.

25.   (Original) The article of claim 24 further storing instructions that enable a processor-based system to make available service primitives to implement network call functions to personal agent software that provides personalized services to subscribers to said telephone network.

26.   (Currently Amended) A system comprising:
        a processor; and
        a storage storing instructions that enable the processor to receive personal agent software from a subscriber and execute said software to provide services to said subscriber for a telephone network, said storage also storing a plurality of primitives to implement standard call functions, said system to make those primitives available to the personal agent software.

27.   (Original) The system of claim 26 wherein said system is coupled to the telephone network to receive said personal agent software.

28.   (Original) The system of claim 26 wherein said system receives said personal agent software over the Internet.

Claim 29   (Canceled)